

Professional Resume Summary

Shalabh Kashyap		Berlin, DE Contact +49 1633425420	
Birth details	6th May 1978		
Overall Experience	18 Years mainly in IT Consulting, Rollouts, Implementation, Governance, Program & Service Delivery Management for Global Projects.		
Qualification	Master of Computer Applications (1999-02) University : Visva-Bharati, Santiniketan Bachelor of Science (1996-99) Govt. College, MDS university Ajmer Schooling from Military School, Ajmer		
Last Permanent with	Volkswagen AG, Wolfsburg, Germany	Email : shalabhkashyap@gmail.com	
Visa Status	Permanent settlement permit, Germany	Currently in	Berlin, DE
Language	Hindi, English & German (A1/A2), lernen B1 und weiter		
Summary of Overall Experience:			
<p>Program Management/Project Governance- IT Managing & Steering Worldwide Subsidiaries & respective suppliers for roll-out projects globally in close association with Business. Supporting & Consulting Local Subsidiaries to derive a Business Case to perform Cost/Benefit Analysis. C-Level alignment & reporting.</p> <p>IT Guidance & Support to VW subsidiaries (NSCs/OEMs/Importers) KAM for Wholesale & Retail Solutions, IT Landscape, Infrastructure, Integrations and Applications analysis, Group/Market Strategy, approach, roadmaps and assessment; Pilot dealer rollouts, Market and Project consulting.</p> <p>RFPs & Due Diligence Proposals based upon T&M and fixed Price for big, small & medium sized projects of both types- Application Management & Development/Implementation. Visited various locations in Europe for Due Diligence with prospective clients.</p> <p>Transition & Process Transformation Pre-Transition activities & preparation, onsite transition & Formalizing Processes for Support Handover.</p> <p>Delivery Management Requirements & Sign-off; Concepts & Design; Development & Testing; UAT & Technical Cutover; Go Live & Hyper care; Incident Management (on call support for High Priority issues); Knowledge Management (Knowledge Acquisition from the Customer & transfer to the offshore team members); Problem Management (Proactive & Reactive); Change Request Management; Setting up Onsite/Offshore model</p> <p>Quality Assurance Defining and setting up Test Plan, SIT, UAT, Testing Environment, L&P test and acceptance criterion.</p> <p>Release Management Defining and executing the Release upgrade and Technical Cutover activities. Hosting Transition with HANA Migration</p> <p>Key technologies/Methodologies/Tools worked upon SAP ABAP, SAP ERP, SAP CRM, SAP BW and SAP Solution Manager, WH/RT Solutions (CRM, DMS, Integrations), JIRA, SODA-Remedy, MS office, MS Project, Visio, SDLC, Agile methodology, KANBAN etc.</p>			
Summary of companies/projects/tasks:			
<ul style="list-style-type: none"> ▪ Freelance/Entrepreneurial/Various projects: September 2019 – till date ▪ Career Gap : August 2018 – August 2019 ▪ Volkswagen AG: Wolfsburg, Germany, May-2013 – July 2018. ▪ Cognizant (Erstwhile T-Systems India): Pune, India/Germany, Apr-2005 – Oct-2012. ▪ IBM Global Services: Gurgaon, India, Feb-2005 – Apr-2005. 			
Main global customers worked with:			
<ul style="list-style-type: none"> • Region Europe: GE, British American Tobacco, Deutsche Telekom, Daimler AG, Volkswagen AG, Infineon AG, Lego Denmark. • Region AsiaPac: Samsung, Tyco Electronics, Volkswagen (India, Taiwan, S.Korea, Australia, Japan) • Region America/Africa : Volkswagen (USA, Canada, Mexico, South Africa) 			



Detailed Resume

Freelancing/Self Employment

Sept. 2019 – till date.

Projects/Roles	Tasks
<ul style="list-style-type: none">➤ Freelance Projects➤ Company Startup➤ New Products Development➤ Projects offshore Delivery➤ Business Startup and funding➤ Market research & Rollouts	<ul style="list-style-type: none">• Service Delivery, Key Account Management & New products feasibility.• Feasibility study and research to setup an IT startup in Berlin.• Company Partner Ventures for projects delivery from offshore India. Additionally, Key account management for IT products and solutions.• Service Delivery and Consulting for a partner GmbH company (Family-partners owned company in Germany)• New product development research, feasibility and Business Plan. It is a fin-tech product in Green Energy Sector which is innovative and new for the market globally. Currently looking for startup funding and patenting options. In parallel working on Go-to-Market approach, rollout strategy and time plan.• Certificate coaching in "Existenzgründungscoaching" from an institute in Berlin.• Pandemic situation: Lockdown imposed. New business opportunities were rare. However as a company, we developed some products looking the situation. Some products and solutions are already market ready and some have been implemented.• Start-up networking, new project opportunities for delivery, new business and service delivery models for onsite/offshore.• Learning Deutsche further currently.
<p>Roles :</p> <ul style="list-style-type: none">-- <i>Partner in IT company</i>- <i>Consultant Service Delivery</i>- <i>Key Account Management</i>- <i>Product development</i>	

Projects/Roles	Tasks
<p>Wholesale & Retail Solutions (For VW Markets/Subsidiaries) (Jan 2016-till date)</p> <p>Team Size : 10 (Internal)</p> <p>Roles :</p> <ul style="list-style-type: none"> - Guidance & Support – IT - Key Account Management <p>Base Location :</p> <ul style="list-style-type: none"> - Wolfsburg, DE <p>Key Skills:</p> <ul style="list-style-type: none"> - Sales & After Sales IT Solutions & Integrations <p>Program Success Stories:</p> <ul style="list-style-type: none"> - RT template assessment for Strategic DMS providers - Rollouts with Brands/Markets- VW, AUDI, SKODA, SEAT - Integration Platform with latest technology 	<ul style="list-style-type: none"> • Stakeholder analysis & Key Account Management • Consolidating & deriving synergies from Rollout plans, Market Roadmaps, IT Landscapes & Integration scenarios • Market Approach based on Group Strategy • Market contacts & communication • Market Analysis covering IT Landscape, Infrastructure, Applications and Integrations • Guidance & Support to NSCs/OEMS/Importers with WH/RT Solutions & Synergies • Managing Rollout Projects, Status reporting and escalation handling (e.g. DMS implementation & rollouts)

Projects/Roles	Tasks
<p>CRM@VWG : Global CRM Implementation <i>(For Volkswagen Markets/Subsidiaries globally)</i> <i>(May2013-till date)</i></p> <p>Team Size : 18 <i>(Internal)</i>; up to 50 <i>(External)</i></p> <p>Roles :</p> <ul style="list-style-type: none"> - as Central Rollout IT Project Lead - as Central Product Owner for Data Migration - as Central QA Lead - as Central Release Manager <p>Location :</p> <ul style="list-style-type: none"> - Wolfsburg, DE - Frequent short term Business trips to various VW Markets. <p>Key technologies:</p> <ul style="list-style-type: none"> - SAP CRM, SAP PO and SAP BW. <p>Program Success Stories:</p> <ul style="list-style-type: none"> - CRM Template ready for implementation at Wholesale and Dealer - Rollouts with Brands- VW, AUDI, SKODA, SEAT, LCV - Standard interface ready for Dealer and Local Services - BARC Benchmark conclusion comparison with two other OEM systems used in Automotive Manufacturers: 'CRM@VWG is state-of-the-art, ready-to-use and ready for roll-out' 	<p>Rollout Governance –: as Central Rollout IT Project Lead</p> <ul style="list-style-type: none"> • Supporting Central Business Project Manager and market project with cost effective IT solutions • Central project manager delegated to the market for leading the local IT activities • Communicates central IT requirements and supports the IT localization • Supporting and conserving the central IT template approach in the market • Derive IT As-Is and To-be landscape • Responsible for all CRM IT related topics, synchronization of local IT requirements with global template and application landscape • Coordinating / tracking of the market-specific central and local development • Provide the market with central infrastructure, coordinate allocation of central IT resources • Integrate IT-related topics and deliverables into market project plan and accountable for keeping the timeline and milestones • Estimate general project cost and Cost/Benefit Analysis <p>Product Governance–: as Central Product Owner for Data Migration</p> <ul style="list-style-type: none"> • Define and Provide Template Migration Methodology, Concept & Overview • Derive Market Go live Strategy: Wholesale, Pilot Dealers & Mass Dealers Rollout. • Define Business needs –Objects & Volumes • Define needs – based on legacy system switch off, Target Business Processes, To-be IT Landscape & integration scenarios. • Analyze and define source structure (structure of data in the legacy system) • Define Extractions, transformation, cleansing, Test & UAT loops • Perform field mapping (mapping between the source and target structure) • Perform Productive Data Migration and Business Go-Live <p>Product Governance–: as QA Lead</p> <ul style="list-style-type: none"> • Define Test Plan, Test Environment and acceptance criterion • Define Load and Performance Test Plan and cope • Review QA actions and Retest • Define, Review and Track SIT Plan and criterion • Define, Review and Track UAT Plan and criterion • Weekly/Daily review and setup of Defect Boards during SIT and UAT <p>Product Governance–: as Central Release Manager</p> <ul style="list-style-type: none"> • Define Release Plan • Perform Release Cutover and upgrade • Hosting Transition along with SAP HANA Migration

Projects/Roles	Tasks
<p>OneERP Development Project for Deutsche Telekom AG</p> <p>Roles :</p> <ul style="list-style-type: none"> - SAP Offshore Procurement Lead <p>Team Size – 10</p>	<ul style="list-style-type: none"> • Daily progress calls with the team members across locations. • Weekly status reporting to SDeM. • Trouble shooting, Peer Reviews and coordination with the onsite Team for the delivery.
<p>AMS@ITP for Daimler AG (Nov 2009-Dec2011)</p>	<ul style="list-style-type: none"> • Prepared for Daimler Offshore visit in Nov 2009 for Due Diligence. • Forming & Preparation of New Team for SAP for AMS@ITP as per the requirements. • Onsite Knowledge Transfer. • Setting Offshore Delivery -Infra set ups, Forming teams and delivery structure, Delivery related Process Trainings to Team members.
<p>Team Size: 30 (ramp up);18(ramp down and normal support)</p>	<p>Onsite Coordination & Service Delivery Management:</p>
<p>Roles:</p> <ul style="list-style-type: none"> - as SAP Cluster Lead offshore - as SAP Onsite Delivery Management - as SAP Cluster Transition Lead 	<ul style="list-style-type: none"> - SPOC for all Ticket Escalations and resolving the same with the teams. - Regular Ticket and SLA monitoring. Take corrective actions in case of failure, non-compliance. - Weekly SAP Cluster Status meeting with TSY and CTS Cluster Heads. - Providing SAP inputs to SDeM for Weekly Status Reporting. - 24*7 Onsite MoD (Manager on Duty) for Prio1 and 2 Tickets. - Responsible for planning, supporting and operationalizing the SAP Knowledge Exchange program between CTS and TSYS. - Escalation point for all type of operational and delivery for SAP cluster related issues from TSY and CTS -be it technical, functional, infrastructure, resources, ticket related, delivery related etc. - Provide inputs, data, suggestions as a result of Steering committee meetings between TSY and CTS. - A core member for the preparation of Monthly Dashboard, taking Quality feedbacks from TSY etc. - Setting up Enhancement Process and SPOC for Enhancements from CTS.
<p>Locations:</p> <ul style="list-style-type: none"> - Nov 2009-Jan 2010: Offshore, Pune - Jan 2010-Mar 2010: Onsite in Stuttgart, DE - Mar 2010 – May 2010: Offshore, Pune - May 2010 – July 2010: Onsite in Stuttgart, DE - July 2010 – Sep 2010: Offshore in Pune, IN - Sep 2010 – Dec2011: Onsite in Stuttgart, DE 	
<p>Key technologies:</p> <ul style="list-style-type: none"> - SAP ERP, SAP ABAP and SAP BW. 	

Projects/Roles	Tasks
<p>Application Lifecycle Management for British American Tobacco (Dec 2006-Nov 2009)</p> <p>Team Size : 35</p> <p>Roles:</p> <ul style="list-style-type: none"> - as Team Manager (Nov2008 – Nov2009) - as Technical Lead (Dec2006- Nov2008) - as Team Lead Solution Manager Support (Apr2008- Nov2008) <p>Location:</p> <ul style="list-style-type: none"> - Pune;IN - Onsite/Countries Visited: Germany, Netherlands, Belgium, UK, Poland and Switzerland. <p>Recognitions:</p> <ul style="list-style-type: none"> - Awarded for being the Best Team of 2007 for T-Systems SAP Practice. - Awarded with “Trendmacher” – Employee of the Quarter for T-Systems SAP Practice. 	<ul style="list-style-type: none"> • Due Diligence. • Handling Project Deliveries across all Modules. • Client interactions. • Incident Management. • Knowledge Management. • Proactive Problem Management. • Team Management. • Change Management. • Customer Service Review –Monthly/Quarterly. • Onsite Knowledge Transfer of SAP Custom Developments to be taken into support. • Formalizing processes for taking the project into support. • Offshore Knowledge Transfer activities for the Offshore Team. • Weekly status updates meetings. • Critical Problem solving. • Establishing a new Service line for SAP Solution Manager Support.
<p>SAP IS-T RMCA Development project for ActivBilling Deutsche Telekom AG (Jun 2006- Nov 2006)</p> <p>Team Size: 4</p> <p>Role : Team Leader</p> <p>Location : Pune, IN</p> <p>Recognitions:</p> <ul style="list-style-type: none"> - Awarded Best Employee of the Month T-Systems SAP Practice 	<ul style="list-style-type: none"> • Key role was to monitor the project activities and update all involved members for the progress of Project. • Create Project Plan and effort estimation for the Service Agreement Proposals. • Weekly project status updates to management & TS Germany. • Responsibility was to guide team members and come up with the methodologies for best implementation.

**SAP R/2 to R/3 Up gradation for GE
Hungary**

(Aug 2005 to Mar 2006)

Team Size : 20

Roles :

- as Team Member
- as Onsite Coordinator

Location:

- Pune, IN
 - Budapest, HU
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- ABAP Developments in FI module.
- ABAP Developments-User Exits, Report Program, BDC Programs, Interfaces, Dialogue Programming.
- Onsite Coordination and Testing of Developed Objects.
- Weekly/Daily Progress meetings.

IBM GLOBAL SERVICES, Gurgaon, India.

Feb 2005 – Apr 2005.

Projects/Roles

Tasks

**ALM Project for Total Fina
Elf, France.**

(Feb2005-Apr2005)

Team Size : 12

Roles :

- as Team Member ABAP

Location : Gurgaon, IN

- ABAP Support to client.
- Ticket Solving & Change Request deliveries.

SAMSUNG INDIA ELECTRONICS LTD. (Noida)

Nov 2003 – Feb 2005.

Projects/Roles

Tasks

**In-house Support and
Development
for Samsung India Pvt. Ltd.**

(Nov 2003-Feb2005)

Team Size : 15

Roles :

- as SAP ABAP Developer

Location:

- Noida, IN
- Onsite Visit : Singapore

Recognitions:

- Awarded 1st in e-Oscars Category for- Best Practices in SIEL for Developing Credit Limit Automation System.
This helped the Business in optimizing their Sales & Distribution Process reducing lead time between Pre-Sales and final selling.

- Developments mainly in FI/CO Module.
 - Developed a Module System related to Rebate Schemes as per the new requirements and made it live onto the new server.
 - Developed Report showing Provision Amt for the current month & BDC for Posting Provision Amt as Actual Rebate after subtracting the Previous Amt for posting on the basis of Product Hierarchy into CO.
 - Developed master data download/upload programs for data transfer from the previous server onto the new server.
 - Developed BDC for TDS and non-TDS activities.
 - Developed BDC to post in G/L Account.
 - Developed BDC to post from AP to AR and vice versa.
 - Developed BDC to upload the Doc Header txt from the previous server into the Assignment Field of new server depending upon various parameters.
 - User the user authorizations throughout the country for posting in various Bus. units and also various T-codes related to FI.
 - Changed a System related to Form 31 and Form 49 according to new requirements.
 - Developed Reports related to AR, AP and G/L etc.
 - Developments as per requirements – Interfaces, BDC Programs, User Exits, Reports, Dialogue Programs.
 - Co-ordination with the FI team from Korea on FI-AR related Programs for development and into support.
 - Developed Report for showing G/L opening and closing balances of the day depending upon the Posting Date.
 - Was sent to Samsung Asia, Singapore to understand the working of SIMS and then implemented the same in India.
 - Besides, lot many programs were designed and developed.
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